

REF: HM/CF

04th March 2020

Janet Robertson
janet.robertson@dundeecity.gov.uk



Dear Janet

I am writing to you formally on behalf of our care members in Dundee city council.

Following feedback from our members, I am very concerned that there is no evidence that any formal training or additional resource has been given to staff relating to coronavirus, aside from the NHS guidelines.

Please can you tell me what contingencies the service is putting in place to deal with a spread of the virus in the service, from the perspective of both service users and staff.

For example, how do you intend to provide care for service users who may need to self-isolate? What additional resources will be given to staff so they can mitigate the impact of virus exposure while doing their job?

I also understand that there was a plea for staff to do additional duties at the weekend due to lack of cover, therefore how confident are you that the service will be able to cope with the loss of staff due to self-isolation or confirmed cases?

We are now one week on from the budget meeting where David Martin, the Chief Executive advised that the situation is developing daily - yet we haven't seen any evidence that appropriate processes are being put in place for employees that are public facing.

It is incumbent on all of us to ensure the people that will care for our most vulnerable can actually take care of themselves.

I know this is causing our members great worry and they are seeking clarity and support from their employer in the face of this exceptional threat.

I would be grateful if you can respond at your earliest possible convenience.

Yours sincerely

A blue ink handwritten signature, appearing to read 'Helen Meldrum', written in a cursive style.

Helen Meldrum
GMB Scotland Regional Organiser

GMB SCOTLAND – PROTECTING YOU AT WORK

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